Digital Workplace Solution for UTI Asset Management

Overview

As a part of its IT Transformation program, UTI was exploring ways and means to enable teams to perform their day to day tasks efficiently and securely and looking forward for a Document Management System (DMS) which would provide a good alternative to the current mode of handling enterprise documents to span across all the departments of UTI.

AIM was to go digital for seamless flow of information, higher transparency and agility across multiple offices in-turn increasing employee productivity and transparency as well as accountability

Datamatics' Advantage

Global Information Technology (IT) & Business Process Management (BPM) organization taking you forward on your route to Digital Transformation

Trusted partner to several Fortune 500 companies globally

Capabilities built around technology, domain expertise & knowledge of business processes
Alliances with global technology leaders such as Microsoft, IBM & Opentext
More than 7,500 employees globally
Certified for SEI CMMI Level 4 V1.3, ISO 27001:2013 & ISO 9001:2008
SSAE 16 compliant processes

Global presence: U.S., UK, Australia, Dubai & India

Client

UTI Asset Management Company Ltd. is one of the top Asset Management Companies in India with National and International presence, mobilizing funds from National and International investors

Business Needs

— Digitalized and remote access to the documents
— Provide better control over sensitive documents
— Having audit trail feature with complete access history of the document
— Software-based system and Easier integration with other applications
— Allow workflow capabilities, data indexing, ability to segregate and secure records and to be customizable to specific needs like paper, digital or electronics documents to be stored, retrieved and used as per business requirements
— Centralized repository for huge volumes of data generated at diverse locations
— A Single Enterprise Class DMS in order to maintain a standard workflow for all Departments.

Challenges

— Extensive use of paper causing increased manual intervention resulting in delays
— Reduced productivity and transparency
— Recent tryst with Covid Pandemic amplified the challenges in manual extensive working environment

Datamatics Solution

Datamatics Digital Workplace offers a cloud-ready, paperless digital office solution. It can be customized and tailored to suit the widest set of business requirements. It enables enterprises to embrace an immensely agile, safe, and scalable future-proof business model for supporting a remote operations or work from home culture.

Some of the striking features/ functions offered by the includes

— Modular Approach
— Secured coding practices following SSDLC approach
— Compliance to Manual of Office procedures providing modules such as
    o Office Note Management
    o Inward Management
    o Outward Management
    o File Management
    o Dashboard, Search and Reporting
    o Configuration/Administration Panel
— Compliance to OWASP Security guidelines as well as to WAG 2.0 standards
— Flexible workflow capability (Sequential, Parallel or Ad-hoc) to suit business needs.
— In built ticketing tool and inline page navigation help module

Testimonials

"Datamatics has been a key partner in our Digital Transformation journey. The team was very flexible, innovative and proactive in their approach when it came to providing solution to our problem. It has been a few months since we implemented the solutions and we are happy with how we are working currently with this digital workplace."

Mr. Raghunatha Reddy

Benefits

- **High Availability** – Solution is available 24x7x365
- **Improved Approval mechanism** by **80%** helping faster and better business decision making
- **Swift Tracking** and access of documents digitally, resulting in faster decision making and better customer experience
- **Increased Employee performance** by **40%** as the processes have gone digital
- Remote access of files with real-time update on the status of the file movement
- **Enhanced File Tracking / Searching** by **100%** due to timely information available
- **Improved Scalability** - both horizontally and vertically in order to cater the expected growth in volumes
- **Decreased Turn-around-time** by **40%** with reduced manual efforts and human error
- **Accelerated return-on-investments** by **50%** through proper investment of funds to provide an impetus for expansion of operations